

Draft Matrix for TS and EH Commercial Functions																						
	% of service	Approx (£000s)	Economy Likelihood	Economy Consequence	Economy Score	Vulnerable Likelihood	Vulnerable Consequence	Vulnerable Score	Health & Wellbeing Likelihood	Health & Wellbeing Consequence	Health & Wellbeing Score	Statutory Duty	Mitigated Risk with service delivery at matrix budget level	Likelihood of Political Support for delivery? (H/M/L)	Out of hrs requirement	Contractual Obligations	Civil Liabilities	Staffing Costs (£000s)	Staffing Numbers	Non Salary Costs (£000s)	Income (£000s)	Net Cost (£000s)
<b>Environmental Health Commercial</b>																						
Food Safety Inspections	50.86%	465	4	4	16	4	4	16	4	5	20	YES - section 6(1) of Food Safety Act 1990 "shall" enforce. NB currently not meeting all of the FSA's C of P requirements. Use FHRs instead.	9.0	HIGH	Limited	None	Yes - Ombudsman	317.55	8.00	147.09		464.64
Food Safety Service Request	12.71%	116	4	4	16	3	3	9	4	5	20	Yes, See above.	6.0	HIGH	Limited	None	Yes - Ombudsman	79.39	2.00	36.77		116.16
Food Safety Sampling	3.18%	29	3	4	12	3	4	12	3	4	12	YES - although no quantity stipulated. Basic sampling currently undertaken, usually part of an externally funded FSA programme. Use of swabs too for testing cleaning practices	4.0	MEDIUM	Limited	None	Yes - Ombudsman	19.85	0.50	9.19		29.04
Health & Safety Inspections	17.36%	159	3	3	9	3	4	12	3	5	15	YES Statutory duty of Local Authority- just about meeting minimum requirement of High risk inspections and dealing with infringements/notifications. Limited proactive project work.	9.0	LOW	Limited	None	Yes - Ombudsman	108.36	2.73	50.19		158.56
H & S Service Requests	6.36%	58	4	4	16	3	4	12	4	5	20	YES - part of above.	6.0	HIGH	Limited	None	Yes - Ombudsman	39.69	1.00	18.39		58.08
Infectious Disease Investigations	9.54%	87	4	5	20	4	5	20	5	5	25	YES - Duty of local authority under Public Health (Control of Disease) Act 1984 Section 1(1)	4.0	HIGH	Limited	None	Yes - Ombudsman	59.54	1.50	27.58		87.12
<b>TOTAL</b>	<b>100.00%</b>	<b>914</b>																<b>624.38</b>	<b>15.73</b>	<b>289.22</b>	<b>0.00</b>	<b>913.60</b>
<b>Health &amp; Wellbeing</b>																						
Health & Wellbeing Project Work	100.00%	157	3	3	9	4	4	16	4	4	16	NO	6.0	MEDIUM	None	Only grant related	None	157.04	3.81	69.86	-69.50	157.40
<b>TOTAL</b>	<b>100.00%</b>	<b>157</b>																<b>157.04</b>	<b>3.81</b>	<b>69.86</b>	<b>-69.50</b>	<b>296.40</b>
<b>Trading Standards Functions</b>																						
TS Enforcement Visits - covers all activities/legislation. Main functions: 1. Fair Trading (Consumer & Business) 2. Food / Agricultural Standards 3. Civil (Consumer & Business) 4. Product Safety 5. Weights & Measures	7.69%	64	5	4	20	4	4	16	4	5	20	YES, all main functions are statutory duty e.g. :- CPR's Reg 19 Duty to enforce.Weights & Measures Act 1985 Sec 52 Duty to enforce & S 72 Local Authority shall appoint sufficient number of Inspectors to efficiently discharge functions.	12.0	HIGH	Limited	None	Yes - Ombudsman	35.78	1.00	27.78		63.56
All Sampling	7.69%	64	3	4	12	3	3	9	3	5	15	YES - although no quantity stipulated. Generally included as part of inspection visit.	9.0	MEDIUM	Limited	None	Yes - Ombudsman	35.78	1.00	27.78		63.56
Complaints from Consumers and Businesses	69.23%	572	5	4	20	5	4	20	5	4	20	YES - for all key legislative areas	12.0	HIGH	Limited	None	Yes - Ombudsman	322.02	9.00	250.04		572.05
Miscellaneous Activity - includes.Intelligence	15.38%	127	3	4	12	3	3	9	3	4	12	YES - For all key legislative areas	6.0	HIGH	Limited	None	Yes - Ombudsman	71.56	2.00	55.56		127.12
<b>Total</b>	<b>100.00%</b>	<b>826</b>																<b>465.14</b>	<b>13.00</b>	<b>361.16</b>	<b>0.00</b>	<b>826.30</b>
																						0.00
<b>Animal Health &amp; Welfare</b>																						
AH Inspections - includes Market duty / on farm visits	71.43%	177	5	4	20	3	3	9	5	4	20	YES	6.0	MEDIUM	Yes	None	Yes - Ombudsman	111.58	3.57	65.47		177.05
AH Service Requests (SRU) - includes complaints and advice requests	28.57%	71	4	4	16	3	3	9	5	4	20	YES	4.0	HIGH	Limited	None	Yes - Ombudsman	44.63	1.43	26.19		70.82
<b>TOTAL</b>	<b>100.00%</b>	<b>248</b>																<b>156.21</b>	<b>5.00</b>	<b>91.66</b>	<b>0.00</b>	<b>247.87</b>
<b>Dog Wardens Service</b>																						
Dog Wardens Service	100.00%	328	2	2	4	2	3	6	2	4	8	Yes but daytime only, not out of hours	4	HIGH	Contracted Out	Kennelling, Out of Hours stray collection and Dangerous Dog handling	Yes - Ombudsman	94.41	4.00	233.23		327.63
<b>TOTAL</b>	<b>100.00%</b>	<b>328</b>																<b>94.41</b>	<b>4.00</b>	<b>233.23</b>	<b>0.00</b>	<b>327.63</b>
<b>TS Manufacturer/Importer Support and Enforcement</b>																						
TS HA Inspection, Support & Enforcement	88.89%	408	4	4	16	3	4	12	3	4	12	Mixed, High risk inspection, recalls and enforcement YES, business advice NO, although Regulators Compliance Code made under RES Act gives us duty to consider positive support of economic growth in our activities.	12.0	MEDIUM	None	Primary Authority contracts	Yes - Ombudsman	264.04	7.85	143.92		407.97
Other	11.11%	51	3	3	9	3	3	9	3	3	9	Some, not all, but key links to enforcement and business support agenda. Regulators Compliance Code will put a mandatory duty on us to consider how to support economic growth and business.	9.0	MEDIUM	None	None	None	33.01	0.98	17.99		51.00
<b>TOTAL</b>	<b>100.00%</b>	<b>459</b>																<b>297.05</b>	<b>8.83</b>	<b>161.91</b>	<b>0.00</b>	<b>458.96</b>

